



What we do...

- Audiences are at the heart of everything we do
- Formative research (audiences and issues) informs all programming and strategy
- Translate research into production outputs and capacity building programmes with local media







Health



Resilience & Humanitarian Response

Resilience and Humanitarian Response

▶ Environment

- Climate Change
- ▶ Livelihoods

▶ Lifeline Programming

Lifeline Programming: Preparedness & Coordination

Information FOR affected communities...



Not ABOUT them...

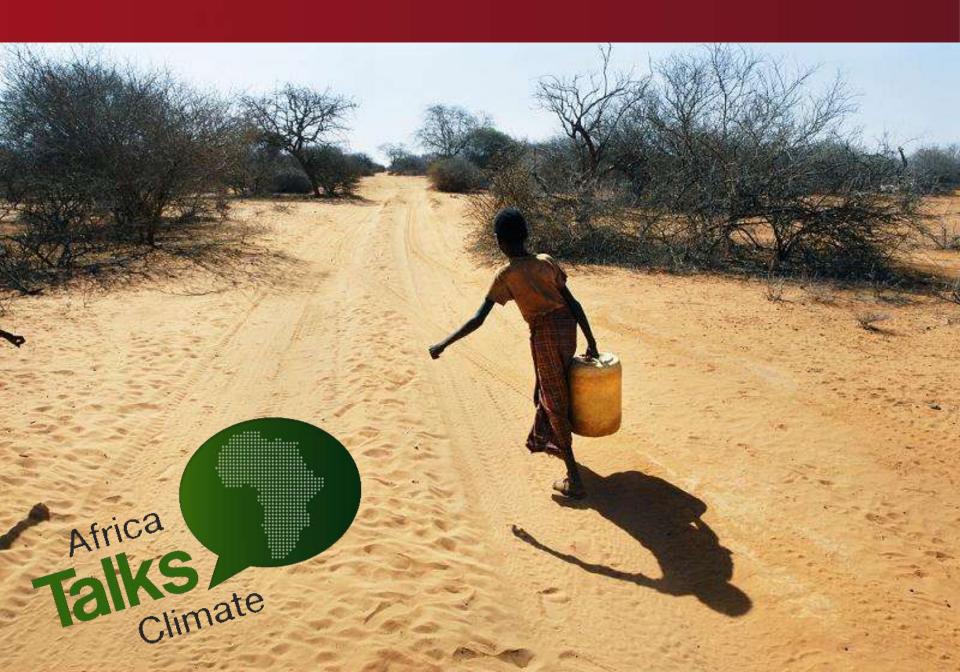


- BBC Is the world's most trusted broadcaster, especially during crises
- We convene & train Government, Humanitarian Agencies and Media to work together on preparedness and crisis communications

Resilience and Humanitarian Response

- ► Evolution of our work on communication about climate change
 - ► Africa Talks (2009)
 - ► Climate Asia (2013)
- ► How research insights are shaping our communication projects

Africa Talks Climate - 2009



1 Experiencing Change



"The rains used to have seasons, there was plenty of water and we never used to have landslides, but right now rainy seasons are shorter due to the destruction of forests by man."

Older female pastoralist from Kibaigwa, Tanzania

2 Responding to Change



"We gather in church and pray for rain...There is nothing we can do. We just will wait for the rain... we will wait for the rain to plant."

Young woman from Debay Tilat Gin,
Ethiopia

3 Explaining Change



"When you cut down trees there is no moisture and therefore no rain."

Older man from Ahero, Kenya

Key Challenges



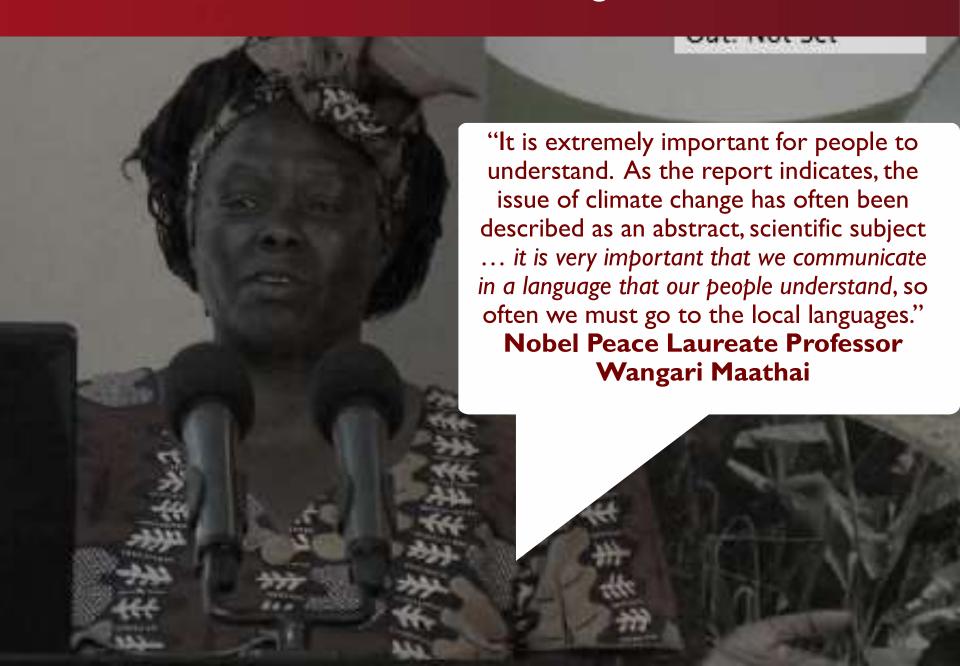
- Leadership
- ► Media
- ► Information
- ▶ Dialogue

The Communication Challenge

"You know, this is like the HIV story. When it started nobody wanted to believe it, 'it's got nothing to do with me, and it's not going to touch me,' but before we knew it, it hit us left, right, and centre... And the same thing is going to happen with climate change."

Joyce Mhaville, Managing Director of ITV in Tanzania

The Communication Challenge





Intense droughts affect farmers' livelihoods. It's hard to get enough to eat and drink.



Farmers lack water for their crops, they can't afford fertilisers, feed for cattle and poultry or other inputs.



It's a struggle to treat pests and diseases and there are no reliable market prices.



Poor-quality livestock means low returns – prices have plummeted.



Families take their children – often girls —out of school to help at home and with farming.



BBC Media Action's researchers ask farmers about their needs.



They discover local language radio is the most popular medium for news and information.



Locally recruited journalists and producers get technical training and editorial support.



Together with partners, they produce radio programmes and mobile phone services.



BBC Media Action researchers test out the new programmes and services with audiences.



Radio content is shared through listening groups and face-to-face training. Facilitators make sure everyone shares their questions and ideas.



New ideas are taken up

Leaders are held to account



Farmers gain skills. A farmer raises chickens after learning how to build a poultry house or a radio show.



Farmers gain knowledge. They judge the best time to sell after hearing up-to-date market prices on a mobile phone voice recording. With the extra income, they buy food for their family.



Farmers hear expert advice. A farmer improves profits by opting to raise a smaller number of animals. He can afford to keep his children in school.



Farmers gain confidence. Women start a project to collect rainwater following a listening group discussion. This makes their kitchen gardens more fertile and helps improve family health.



Communities hold those in power to account. Farmers ask for help to build an irrigation channel. This request is raised in a radio programme and the local government takes action.



Climate Asia







People experiencing changes in weather

Weather Environment

Water Electricity Fuel Agricultural productivity

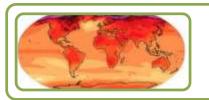








A few key findings: changes experienced



77% across the region feel it has got hotter



48% think number of extreme weather events has increased over last 10 years



38% felt that agricultural production has decreased



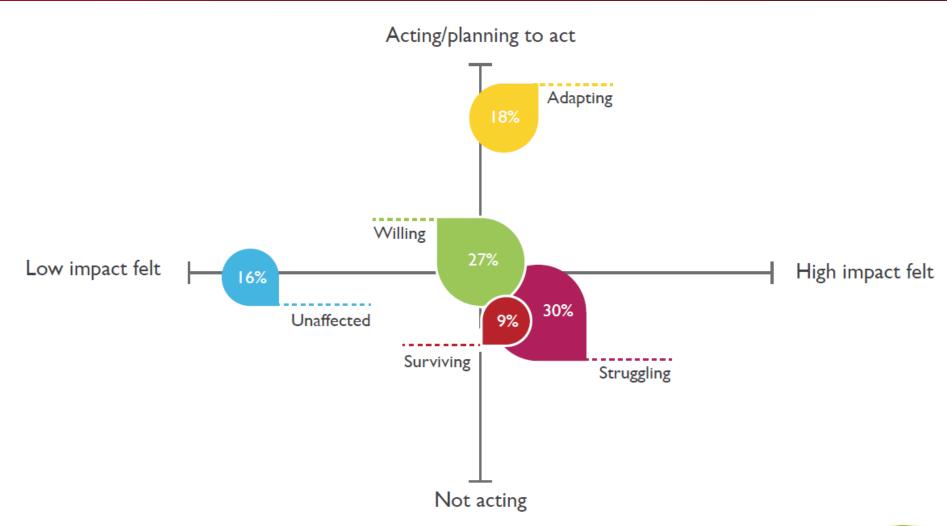
73% want more information on how to respond to changes



74% feel changes have impacted their ability to earn money



Segmenting the audience: Bangladesh





Struggling Segment: Motivators & Barriers

MOTIVATORS

Value fitting in

Need to act to survive

Want to solve things with their community

BARRIERS

Not having government support

Lack financial resources

Lack information



Bangladesh: Communicating with the struggling' segment

- Build Networks: People feel connected to the community.
- Inform: People in the struggling segment are information thirsty
- Inspire: This group needs to feel they are able to take action.
- Increase accountability. Facilitate dialogue between government bodies, other organisations and people, to hear and respond to demands for infrastructure and resources.



Climate Asia: A Portal for All



Applying our research: Tanzania

'Radio for Resilience'

harnessing the power of the media to increase accountability and build resilience of those most vulnerable to the effects of climate change

- capacity building (mentoring)
 local radio stations to produce
 high quality and informative
 resilience programmes;
- working with local CSOs to improve how they work with the media
- supporting listening groups

"... I have been able to learn what to cultivate when there is scant rainfall and what to cultivate when the rains are heavy"... FGD with women in Dodoma town, 18-25 age-group.

"Nyakati Zinabadilika has brought the leaders close to their people. In the beginning, I think the leaders didn't know the needs of the people in the villages.." Interview with journalist at Dodoma FM.



Turning research into practice: Ethiopia

BRACED Ethiopia

Building capacity of c800k people in Ethiopia to find transformational solutions to climate variability and disasters by climate forecasting, behavioural change & sharing skills & technology

Partners: Christian Aid, Action Aid, Kings College London, UK Met office and Ethiopian Met Services

Strategies: providing user friendly climate information; early warning systems; strengthening/diversifying existing livelihoods; capacity building of CSOs and community groups; dissemination of evidence

